

Connecting Individuals to Treatment for Substance Use Disorder Just Got Easier.

Getting individuals into treatment is often difficult for First Responders, Emergency Departments, hospital staff, and community programs, who may not have the time, training, or relationship needed for this difficult task.

CHESS makes this easier with Connections Text, designed to support treatment referral and uptake among those struggling with SUD. Our team of peer support specialists engage and support these individuals with the goal of connecting them to local behavioral health/SUD providers and ensuring they arrive and start treatment.

With a quick referral, our team will engage the individual through text messaging – a simple effective method for starting and building a relationship, even among those who may be reluctant or cautious at first. Our team is comprised of certified recovery coaches with lived experience with addiction and recovery, and can manage these difficult conversations with empathy.

Upon referral, the Connections Text team immediately attempts to engage the individual, and we will keep trying in the hours, days, and weeks to follow – for at least 30 days. If the individual isn't immediately ready to get help, we'll be there and be known to them when they are ready.

